

Version 10.5 Release Notes

Cash Register Express & Restaurant Pro Express

Version 10.5, released on October 12th, 2005, includes over a dozen new and useful features! A few of the main highlights are enhanced credit card security, new customer loyalty features to generate more repeat business and a brand new report that helps you track and maximize margins on the items you sell.



Security Release

In order to keep up with the changing world, PC America will be voluntarily pursuing observation of the 'Payment Application Best Practices' released by Visa and MasterCard.

This procedure is a fully voluntary process that PC America is undertaking in order to ensure our clients have the latest and most secure point of sale application. The procedure consists of a few changes to CRE and RPE in addition to releasing documentation that informs our customers how to best protect their customers.

CRE and RPE already embraced certain security features such as masking the credit card number and expiration date on the receipt BEFORE this was required. This update obliterates swipe information from the credit card and provides a generally more secure process for taking credit cards. Future versions over the next year will include features such as mandatory periodic changes of passwords.

We highly recommend upgrading to this release. If you do not have a current support and updates contact, renew now. At the end of the approximate 12 month period, PC America will voluntarily sign up for an extensive security audit in order to be months or years ahead of security legislation.



Voucher System for Loyalty

A new option has been created for the loyalty system where you can give clients a \$100 gift card (or store credit voucher) for FREE when fulfilling certain loyalty requirements (such as spending \$200, etc). This provides another loyalty tool to get customers purchasing more dollars more often.

Support for Telequip Coin Changer



If change is due back to a customer, the coin changer will automatically dispense the proper coin change into a plastic cup at the bottom. This significantly speeds up checkout at busy stores and restaurants.



Support for the Topaz Signature Pad

Added support allows your customers to sign for credit cards electronically versus signing a paper receipt. Adding a Topaz signature pad to your POS system is a huge time saver; there is no need to file huge piles of receipts. You can re-print any past credit card receipt and it will re-print the signature exactly as it appeared when they signed it.



New Report

The 'Profits by Department' report in the 'Sales' section of the 'Reporting Screen' lists the quantities, costs, prices, profits and most importantly the profit margins of every item sold in a date range. The information is summarized by department to help ensure you are retaining the margins you need to sell to support your business.

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New Report

The 'Grand Totals by Customer' report will generate a list of customers and the total number of dollars they purchased from your business. This report can be generated in order of customer number or in order of dollars purchased. Use this information to market to your best customers (tell them of new products) or increase business from your worst customers (we haven't seen you in awhile, come in and receive 25% off your next purchase!).

Support for Verifone Everest Plus

Support for the Verifone Everest Plus, a payment terminal used at the end of the lane in many grocery stores, has been added. Customers can swipe their own card, select credit or debit (and if debit enter their pin number). Stores and restaurants with multiple lanes should consider purchasing this unit.



Print Customer Information

The 'Print Customer Information' option has been added. In the past, the information for a customer (including phone number, name and address) would appear on every receipt that customer is selected for. The new version (for 'Receipt' and 'Short Receipt' sizes) allows you to limit this to the customer number only, customer name only, company only or a masked version of the customer number (where most of it is asterisk). This helps preserve confidentiality in environments where customers are sensitive to their personal information.

Customer Maintenance

An option has been added to the 'Customer Maintenance' screen to apply finance charges to all overdue balances.

Global Inventory Changes

New functionality have been added to 'Global Inventory Changes.' Options now exist to increase prices by a certain percentage, assign tax and more. This allows users to make changes to inventory items faster than ever.

Menu Schedules

Menu schedules has been added, allowing for creation of multiple menus within RPE. For example, you can create a special Valentines Day menu that is automatically turned on February 14th and will revert back to the normal menu the next day. Another example is a late night menu that turns on after 9 PM and stays on until closing. These menus can be scheduled in a very flexible fashion.

One Touch Option

A one touch option has been added to quickly change between menus. This, as well as a few new one touch options, has been added to the 'Touch Screen Configuration' screen.

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Generating Ticket Options

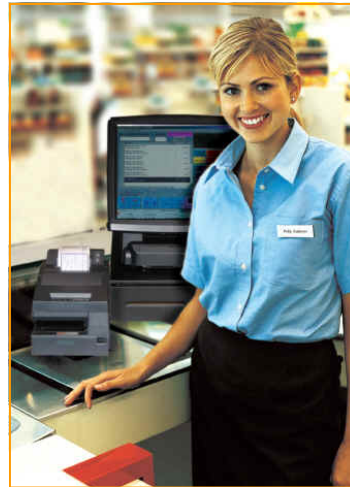
An option to automatically generate ticket numbers for Quick Serve Restaurants or retail stores that frequently put invoices on hold has been added. This is located under the 'Restaurant Features' tab of the 'Setup Screen'.

Tip Applied Option

An option to 'Keep check open until Tip Applied' in RPE has been added, which forces servers to add tips to a table before they can re-use the table for the next party.

Recommended System Requirements

- **Pentium IV Processor**
- **512 MB of RAM**
- **40 GB of hard drive space**
- **Windows XP Home or Professional Edition**
- **Properly installed and updated Anti-Virus Software**
- **Installation and configuration of a router between your server and the internet**



For more details on Cash Register Express and Restaurant Pro Express Version 10.5, as well as hundreds of other features, call your Pc America account manager today.

1-800-PC-AMERICA

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